



SELF-SERVICE KIOSKS FOR HUMAN RESOURCES

Your Most Important Asset ...

Everyone knows that a company's most important asset is its employees. With an increasingly global economy and geographically distributed workforce, companies invest millions of dollars annually supplying those employees with the information they need to perform at their maximum potential and feel empowered and appreciated. This is especially true when it comes to human resources information.

A Recent survey by Salomon Smith Barney estimated that companies spend an average of \$1,700 per employee per year on HR communication.

Bridging The Gap Between The "Haves" And The "Have-nots"

Intranets, Web-based HR information systems and desktop self-service portals can reap rewards in the form of better communication, employee satisfaction and cost savings. But for organizations with large workforces not connected to PCs, the full benefits of these investments are never realized. If you're an HR executive facing these challenges, there is a solution – HR self-service kiosks. Using kiosks makes it possible to extend your existing Web-based employee self-service (ESS) applications from the desktop to a factory floor, distribution center, retail store, hotel lobby, restaurant, government facility or other employee environment, in a secure, user friendly and cost effective way, 24 hours a day - 7 days a week.



THE POWERFUL ROI OF SELF-SERVICE KIOSKS

Estimated Cost To Implement HR Self-Service Kiosks (Per Employee)*

- 1 location, 2 kiosks @\$5,000 each = \$10,000
- 1,000 employees = \$10 per employee

** Cost estimate based on self-service kiosk leveraging existing ESS infrastructure. Costs will vary.*

The Results Can Be Powerful:

- Reduce benefits transaction costs by 50%
- Reduce HR administrative staffing by 40%
- Free HR Managers from administrative duties that occupy 80% of their attention
- Reduce HR processes from 2-3 days to a few hours

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FOR MORE INFORMATION CALL TOLL FREE: **800.509.5471**
OR VISIT US ONLINE AT **WWW.KIOSK.COM**

The Proof Is In The Numbers

There is a proven ROI that comes from transforming labor-intensive, paper-based HR processes to Web-based self-service. A company can achieve cost savings in a number of areas, including: labor and administration, telephone charges and printing, production and distribution costs.

Case In Point ...

MICROSOFT launched its HR portal 5 years ago, since then it has reportedly saved over \$1 Million annually – the result of streamlined processes, reduced transaction processing time, and the elimination of more than 200 paper forms.

INTEL offers a kiosk portal for several thousand members of its 67,000 person workforce who are factory workers without access to computers.

HARD ROCK CAFE used 6 tons of paper a year to communicate benefits to employees, at a cost of 20 cents per page before it installed kiosks in break rooms in its 45 US restaurants.

HOME DEPOT placed recruiting kiosks in 98 stores to pre-screen job applicants, resulting in 11 percent reduction in employee turnover, and applicants who performed 14 percent better at their jobs and had 12 percent better product knowledge.

HR SELF-SERVICE KIOSKS: CLIENT USE STUDIES

We've provided HR Self-Service Kiosk solutions for the world's leading companies including Pepsi, Citibank, Disney, and Wal-Mart. Below are two sample KIOSK client use studies:

CLIENT HR NEED: Serve A "Disconnected" Workforce ...

CHALLENGE:

- Enable HR self-service in corporate locations for employees without access to desktop computers
- Integrate with HR ESS self-service and corporate enterprise portal
- Deliver enterprise content services and transactions
- Reduce overall cost of operation

SOLUTION:

- Extend and secure HR ESS application and corporate enterprise portal
- Rapid deployment of over 300 units
- Central management and reporting with dynamic content

RESULTS:

- Significant increase in benefits reporting and services to employees
- Improved system management
- Reduced administrative costs

CLIENT HR NEED: Improve the Corporate Hiring Process ...

CHALLENGE:

- Automate and improve existing hiring processes
- Integrate with existing applicant scoring system
- Provide "always-on" hiring in store locations
- Reduce overall cost of HR/hiring operation

SOLUTION:

- Extend and secure hiring application
- Rapid deployment of over 2,400 kiosks to retail store locations
- Central management and reporting

RESULTS:

- Significant increase in job applications
- Better qualified hires
- Improved system management
- Reduced administrative costs

